

UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION

PATENT NO. : 6,971,086 B2
DATED : November 29, 2005
INVENTOR(S) : Reddy et al.

Page 1 of 1

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Title page.

Item [56], **References Cited, OTHER PUBLICATIONS**,
“Network Associates Delivers Magic Total Services Desk” reference, after “Browser”
insert -- Based --.

Column 14.

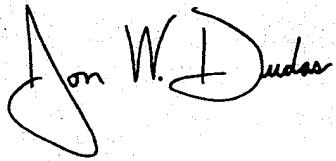
Line 20, after “comprising” delete “:”.
Line 23, after “groups” delete “;”.

Column 16.

Line 41, after “code” insert -- to --.

Signed and Sealed this

Twenty-first Day of February, 2006



JON W. DUDAS
Director of the United States Patent and Trademark Office